Problem: If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Note: Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Does not totally remove efflorescence deposit.	• Insufficient dwell time. • Efflorescence deposit too heavy.	• **Allow to dwell up to 45 minutes.** • **After dwell time clean with abrasive or high-pressure water.** • **Use Aqua Mix Phosphoric Acid Substitute to remove heavy deposits then treat with Aqua Mix Eff-Ex to further inhibits.** • **Some deposits are too heavy for Eff-Ex or Phosphoric Acid Substitute even or any other acid to remove. These can only be removed by abrasion.**
Does not stop efflorescence.	• Eff-Ex™ inhibits efflorescence. • Only one application applied. • Dwell time to short.	• **Allow to dwell for 45-60 minutes and more than one application may be required.** • **Aqua Mix Eff-Ex will inhibit efflorescence. By also sealing the surface after using Eff-Ex you will further inhibit efflorescence.**
Leaves visible residue.	• Most likely product residue. However Eff-Ex™ can dull some polished calcium based stones.	• **Remove product residue with clean water. Re-polish calcium based stone with Reviver or Renue.** • **Call Aqua Mix for advice.**